INSTRUCTIONS FOR VIDEO NOTARIZATIONS

* * North Carolina Notaries * *

Fellow Notaries,

Now that you are allowed to perform Emergency Video Notarizations to protect the health of you and the signer, our office wants to make sure you are comfortable with the requirements and procedures to perform your duties.

Session Law 2020-3 allows all North Carolina Notaries Public to temporarily perform emergency video notarizations through July 31, 2020. We know that there will be many questions during this pandemic, so we encourage you to jump on our website to read and familiarize yourself with the resources provided in the Notary section.

In addition, we have produced a video to walk you through how to perform your emergency video notarizations. Ozie Stallworth, Director of Electronic Notarization and Notary Enforcement with the Office of the Secretary of State, provides step by step instructions to get you comfortable with this new law. Click on this link below:

https://www.youtube.com/watch?v=NFU2P1pnK4s&feature=youtu.be

As our Facebook group grows its membership, (more than 4,700 notaries have joined us), the number of questions being asked is increasing. The purpose of this group is to engage notaries around the state and provide a platform for you to ask questions and to share best practices with one another. A community of like-minded notaries has been created, and we are happy about that. But we don't have the resources to monitor all posts and answer every question.

With that said, we will be be posting two or three of your notary questions and answers every Friday (beginning next week). If you have questions that you think the group will benefit from learning and cannot find the answer in your manual, please email your question to us at notarynews@sosnc.gov so we may compile them and post them on Fridays. We will do our best to answer as many questions as we can.

We appreciate everyone’s patience and wish each of you safety and good health!
As always, if you are unsure of anything as we try and navigate through this together, please reach out to the Department at notary@sosnc.gov. We are always happy to help.