Supplemental Guidance on how to practice social distancing while complying with the in-person personal appearance requirements of the North Carolina notary law.

March 19, 2020

The statutory purpose of the notary law is to protect the public from fraud and forgery N.C.G.S. 10B-2(1)(3) and it is indeed in times such as this when notaries have to be even more vigilant as there are certainly those among us that seek to perpetrate all manner of fraud when people are most vulnerable.

It would take a statutory change to remove the requirement for the notary and the principal signer to be in "close physical proximity" during a notarization, see N.C.G.S. 10B-20(c)(1), N.C.G.S. 10B-3(16). However, with a little thought and preplanning notaries can employ social distancing practices to reduce the amount of physical contact and time they need to spend with the signer.

Following are a number of steps that can be taken to reduce exposure during a notarization while satisfying the statutory requirements for a legal notarization:

- Keep a safe distance from the principal at all times (minimum of 6 feet) – Standing at the opposite ends of a 6’ conference table or passing documents through a bank teller’s glass window satisfies the personal appearance requirement. No handshaking is required.
- Do not share pens – have them bring their own, sanitize after usage or gift them
- Wear gloves and follow CDC guidance related to a mask – provide them for the principal signers also
- Do not touch the identification card or document – view it from the desk/table top
- Arrange the documents such that each document needing to be notarized is grouped together, the amount of time being spent with the signer can be dramatically reduced.
- Have the signer sign all signatures that require an acknowledgment prior to meeting the notary (Acknowledged signatures do not need to be signed in front of the notary they simply must be acknowledged)
- Identify each page requiring a signature to be notarized prior to the notarial act so you can have the signer acknowledge each signature simultaneously i.e. “Do you acknowledge that you willingly signed page 2, 4, 6, 8 & 12?”
In the case where an oath is required on any of the documents, the signature would need to be made in the presence of the notary who would also need to administer an oath or an affirmation. When multiple oaths are required the notary may administer one single oath for all of the documents i.e. “Do you swear that the information on pages 1, 3, 5, and 9 is true so help you God?”

After positively identifying the principal and administering the oath/affirmation or taking their acknowledgment the notary may relocate to another room to complete the notarial certificate(s) as the law does not require the certificates to be completed in the presence of the principal signer N.C.G.S.10B-20(C)(1).

Use sticky tabs to indicate where the principal needs to sign your journal.

An electronic notary performing an electronic notarization may use a video conferencing tool where controls can be passed back and forth between the eNotary and the signer while using an approved electronic notary solution. **The electronic notary must still be in close physical proximity** but may use the video conferencing tool to enable the eNotary and the signer to be on opposite ends of the room while sharing the application across two devices. This would enable the signer to use one computer and the eNotary a different computer situated on the other side of the room, eliminating the need to share a computer or handle paper documents. All of the applicable guidance above would still apply to this electronic notary process.

Thank you for your continuing efforts to provide the best possible service to our citizens during this difficult time and stay safe.