

**Telephonic Seller Act**  
**Frequently Asked Questions**

**[N. C. G.S. Article 33, Chapter 66](#)**

Here are some answers to questions we receive frequently from the public about the Telephonic Seller Act. We provide this for informational purposes only. It does not constitute legal advice.

1. **[Do I have to use the registration form that is provided by the Secretary of State?](#)**
2. **[Are there forms available online?](#)**
3. **[Where can I find information on telephonic sellers?](#)**
4. **[Who should the bond be in favor of?](#)**
5. **[How long is my registration valid?](#)**
6. **[What is the fee for registering as a telephonic seller?](#)**
7. **[How long will it take for me to get information back from the Secretary of State?](#)**
8. **[If I need to make changes \(addendum\) to my registration, is there a specific amount of time I have to do it?](#)**
9. **[Is there a form to use to make changes \(addendum\) to my registration?](#)**
10. **[How do I contact you or submit a document?](#)**
11. **[When is the effective date of my registration?](#)**
12. **[How will I know what the effective date is?](#)**

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1. **Do I have to use the registration form that is provided by the Secretary of State?**

Yes, when you're registering as a telephone seller, you have to use our form. Please call Wendy Haynes at 919-807-2156 or e-mail [whaynes@sosnc.com](mailto:whaynes@sosnc.com) to get a copy of the form.

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**2. Are there forms available online?**

No, forms are not online yet. Call Wendy Haynes at 919-807-2156 or e-mail her at [whaynes@sosnc.com](mailto:whaynes@sosnc.com) to get copies of the forms.

**3. Where can I get a copy of the law for telephonic sellers?**

You can read the law for the Telephone Seller Act by [clicking here](#).

**4. I know I have to have a bond to be a registered telephone seller. Who should the bond be in favor of?**

The bond has to be in favor of the State of North Carolina.

**5. How long will my registration last?**

Your registration is good for one year from the effective date on your registration certificate. You can renew it each year.

**6. What is the fee for registering as a telephonic seller?**

The registration fee is \$100.00.

**7. How long will it take for you to process my application?**

We normally process Applications are normally within 2 - 3 business days.

**8. If I need to make changes (addendum) to my registration, is there a specific amount of time I have to do it?**

You have seller has 10 days from the time of the change to file an addendum with us. We call your change an addendum.

**9. Is there a form to use to make changes (addendum) to my registration?**

We don't have a form for you to use. You can send us a letter, e-mail or fax using the contact information in question #10 below. Be sure to include:

- ❖ The name or names under which the telephone seller is doing business in this state;
- ❖ The registration certificate number;
- ❖ A listing of the changes being made to the registration; and
- ❖ Must contain the notarized signatures of each principal of the telephonic seller.

**10. How do I contact you or submit a document to you ?**

<b>Telephone</b>	919-807-2156
<b>E-mail</b>	whaynes@sosnc.com
<b>US Postal Service</b>	NC Department of the Secretary of State ATTN: Telephonic Seller PO Box 29622 Raleigh, NC 27626-0622
<b>Hand Delivery or Delivery Service</b>	NC Department of the Secretary of State ATTN: Telephone Seller 2 South Salisbury Street Raleigh, NC 27601

**11. What is the effective date of my registration?**

The effective date will be the date we accept your application as complete and filed it.

**12. How will I know what the effective date is?**

The effective date will be on the certificate of registration that is returned to you.

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